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Sigma Metalytics Precious Metal Verifier Original Warranty

Sigma Metalytics Precious Metal Verifier Original devices come with a two-year limited warranty. Sigma Metalytics offers different methods for warranty service, including, but not limited to, parts, software dispatches, and mail-in service. This limited warranty lasts for two years from the day of purchase and covers defects in materials and workmanship in your Precious Metal Verifier Original and its accessories. If purchased through a retailer or distributor, you may be required to provide Sigma Metalytics with your original sales receipt from your purchase to receive our warranty service.

This limited warranty does not cover damage, problems, or malfunctions which result from:

- External causes, such as accident, abuse, misuse, or problems with electrical power.
- Servicing not authorized by Sigma Metalytics.
- Usage that is not in accordance with the device's instructions.
- Failure to follow the device's instructions.
- Use of accessories, parts, or components not supplied by Sigma Metalytics.
- Products for which Sigma Metalytics has not received payment.
- Normal wear and tear.

If, in our service person's sole discretion, the device's damage, problems, or malfunctions are the result of any of the causes listed above, the repair will be subject to a charge.

Sigma Metalytics Precious Metal Verifier Original Repair Policy

The cost to repair a device out of warranty are as follows:

- Replacing a battery and/or keypad: \$75.00 USD
- Replacing a display, Small Wand and/or Large Wand: \$100.00 USD (per Wand)
- Replacing a Bullion Wand: \$170.00 USD
- Replacing the circuit board: \$250.00 USD

Software updates, Wand re-installation, and sensor re-calibration are free.

Please contact us for service, repair, and questions. We are happy to troubleshoot any problems over the phone and set up a repair as needed.

Please note: any unit sent in for repair **must be sent with all attachments** to be checked and re-calibrated as needed by our engineers. Not sending in a device's attachments at time of repair may result in repair delays or a mis-calibrated unit.